

## EHC 2013-14 Annual Audit Plan (14-15 Possibles)

Audit Title	Risk Assessment	Audit Desirability	Qtr	Proposed Assurance Areas
Bishops Stortford Development	Material	Undesirable	14-15	Review consultation process and subsequent procurement activities.
Customer Service Centre	Material	Neither desirable nor undesirable	14-15	tbd
Data Protection	Material	Undesirable	14-15	tbd
Demand led budgets	Material	Desirable	14-15	How does the Council plan for increased demand for services.
Peer challenge	Significant	Undesirable	14-15	Does the Council have good processes to demonstrate improvements in the identified areas for improvement - members and community leaders
Procurement Regulations	Significant	Desirable	14-15	Compliance
Replacement of Planning and Building Control Software	Material	N/A	14-15	tbd
Safeguarding	Material	Desirable	14-15	Children and vulnerable adults are not adequately protected leading to claims against the Council.
Social Media	Material	Desirable	14-15	tbd
Website	Material	Desirable	14-15	Compliance with best practice guidance. Review the Council's response to changes in service delivery.